**System Usability Scale (User Testing)**

Website Usability Score (>70 adequate usability)

1. (22+11) \* 2.5 = 82.5
2. (17+14) \* 2.5 = 77.5
3. (23+1) \* 2.5 = 60
4. (17+7) \* 2.5 = 60
5. (24+9) \* 2.5 = 82.5
6. (22+7) \* 2.5 = 72.5
7. (21+2) \* 2.5 = 57.5
8. (21+5) \* 2.5 = 65
9. (22+3) \* 2.5 = 62.5
10. (24+5) \* 2.5 = 72.5

**Average score:** 692.5/10 = 69.25

Mobile Usability Score (>70 adequate usability)

1. (15+10) \* 2.5 = 62.5
2. (15+10) \* 2.5 = 62.5
3. (23+2) \* 2.5 = 62.5
4. (15+5) \* 2.5 = 50
5. (22+8) \* 2.5 = 75
6. (21+4) \* 2.5 = 62.5
7. (22+6) \* 2.5 = 70
8. (20+6) \* 2.5 = 65
9. (21+3) \* 2.5 = 60
10. (21+6) \* 2.5 = 67.5

**Average score:** 637.5/10 = 63.75

**Tips to calculate score**

* For each of the odd numbered questions, subtract 1 from the score.
* For each of the even numbered questions, subtract their value from 5.
* Take these new values which you have found, and add up the total score. Then multiply this by 2.5.

**Reference**

Nathan, T 2015, *How To Use The System Usability Scale (SUS) To Evaluate The Usability Of Your Website*, usabilitygeek.com, viewed 19 November 2024, <<https://usabilitygeek.com/how-to-use-the-system-usability-scale-sus-to-evaluate-the-usability-of-your-website/#:~:text=The%20System%20Usability%20Scale%20is%20a%20Likert%20Scale%20which%20includes,1%20means%20they%20disagree%20vehemently>.>.

uwalacrity.org 2015, *System Usability Scale (SUS) Form*, uwalacrity.org, viewed 19 November 2024, <https://www.uwalacrity.org/wp-content/uploads/2021/03/SUS.pdf>.